

**OUT OF OFFICE HOURS  
EMERGENCY CONTACTS**

**If Your Landlord is Haven Housing Ltd:**

Please call their Maintenance Team on 07789778992

**For other properties in management only:**

GAS EMERGENCIES: Call Adams Gas – 07963 411125

PLUMBING EMERGENCIES: Call Adams Gas – 07963 411125

ELECTRICAL EMERGENCIES: Call S Miles Electrical-01922 263202  
or 07540 636482

In the event of the smell of Gas, call National Grid immediately on  
0800 111 999

**If you unable to contact one of the named contractors above then please  
employ your own contractor the cost of which will be reimbursed but only if  
the job is an emergency and is out of hours.**

If your property is located in a block, and the issue is with the structure of the building, please contact the relevant block management company.

If your boiler is under warranty or you have details of the landlords homecare policy please call the relevant company.

For non-urgent problems, please contact Fraser Wood during office hours  
at

[Lettings@fraser-wood.co.uk](mailto:Lettings@fraser-wood.co.uk)  
[Lettings2@fraser-wood.co.uk](mailto:Lettings2@fraser-wood.co.uk)  
01922 707500

**For tenants in rented accommodation that is NOT managed by Fraser Wood,  
please ALWAYS contact your landlord.**