

**OUT OF OFFICE HOURS - EMERGENCY CONTACTS**

**MANAGED PROPERTIES WHICH ARE NOT OWNED BY HAVEN HOUSING LTD**

GAS EMERGENCIES: Call Adams Gas – 07963 411125

In the event of the smell of Gas, call National Grid immediately on 0800 111 999

PLUMBING EMERGENCIES: Call Kingsley Plumbing and Heating - 07708233067

ELECTRICAL EMERGENCIES: Call WELCO Electrical Services Ltd - 07957 232388

BUILDING EMERGENCIES: Call J B Shaw Building Maintenance – 07815772681

**If you are unable to contact one of the named contractors above then please employ your own contractor, the cost of which will be reimbursed, but only if the job is an emergency and is out of hours.**

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**PROPERTIES WHICH ARE OWNED BY HAVEN HOUSING LTD**

ALL EMERGENCIES - Call Haven Housing maintenance team – 07789778992

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If your property is located in a block and the issue is with the structure of the building, please contact the relevant block management company.

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If your boiler is under warranty or you have details of the landlord's homecare policy, please call the relevant company.

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For non-urgent problems, please contact Fraser Wood during office hours on

Lettings@fraser-wood.co.uk  
Lettings2@fraser-wood.co.uk  
Lettings3@fraser-wood.co.uk

01922 707500

**For tenants in rented accommodation that is NOT managed by Fraser Wood, please ALWAYS contact your landlord.**